

Platform Review



Within the OvrC app, integrators can see a full list of SnapAV devices they installed for all their customers. They can also enable 'OvrC Pro' for each customer's location.

	OVIC	CUSTOMERS IN	VENTORY ACCOUNT		🕜 🤎 JOE DEALER 👻
	CUSTOMER John Smit	th 🧷 Of	fice	0 ~	PRO E
		Dev	ices	Enable Ovr0) Pro
	DEVICE	Q Search Devices		SORT BY IP Address	All Devices (10)
0	8	Araknis Router	Araknis Networks		MORE
	((;-	Araknis Access			MORE
	(ĝ)	NVR Array	Luma		
	4	WattBox 700	WattBox		MORE

Integrators can easily enable OvrC Pro through the same interface that they are already using. Once enabled, integrators can start utilizing the many features offered within the OvrC Pro service.

	OVIC CUSTOMERS	INVENTORY	ACCOUNT		0	>> JOE DEALER	Ŧ	
	John Smith	Office		• ~		PRO	IOTES	
		Devices		Enable O	vrC Pro			
	FC9YP 046U2	89WR6 A0	able OvrC Pro at this G14B 9517A	location: Activate	Purcha	se OvrC Pro		
0	The Activation Code looks Activation Code: XX		(X-XXXX-XXXXX					
		Monitor ALL IP	Devices twork at your client's home i	n OvrC.				
		Web GUI of IP I onfigure any IP device re	Devices motely, without port forward	ding setup or VPN required.				
		droid Client Ap ur clients with an easy-t		you choose with a touch of a button.				
	Remote	Internet Speed	l Tests					

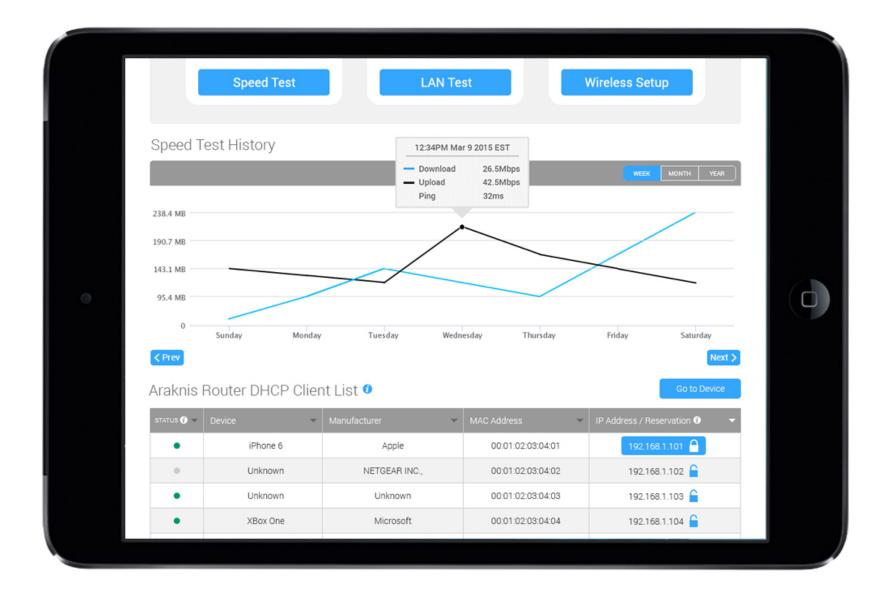
Enabling OvrC unlocks two new tabs called "Dashboard" and "OvrC Home Setup". The Dashboard tab provides an overall network health status of a location, highlighting status information of internal and external networks. It also includes location-based capabilities, such as setting up WiFi networks across multiple access points.

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	stomer ohn Smith Office		e v	NOTES
	Dashboard	Devices	OvrC Home Setup	
	26 8 ONLINE DEVICES OFFLINE DEVICES	темр (F) нимогту 103* 20%		DATES
0	Internet 2 hrs ago LAST TEST	Araknis Wired	s Araknis Wireless	0
	50+ Mbps 43.7 DOWNLOAD UPLOAD Speed Test	Mbps 1 3 ROUTERS SWITCHES	5 ACCESS POINTS Wireless Setup	
	Speed Test History			
			WEEK MONTH	YEAR
	238.4 MB		/	

Integrators can run ISP speed tests ad hoc or on a periodic schedule remotely to troubleshoot complex networking issues at the customer's home.

	USTOMERS INVENTORY ACC	COUNT	MATTHEW COMER -	
	Speed Test			
	Auto-Test Interval		1 Hour	
•	ٹ Pine 38ms	BOWNLOAD SPEED 50+Mbps	LIPLOAD SPEED 23.59 Mbps	
		Restart Test		
			Waxhaw House PUBLIC IP 69.132.133.43	

In addition, the Dashboard also includes a historical graph of the ISP performance and the list of all the devices on the network with associated information for easier troubleshooting.



On the "Devices" tab, the integrator will now be able to scan and monitor non-SnapAV products on the network. This gives integrators the ability to check connectivity, get IP information, ping for local connection health, and access local UI of the device (if it exists) through a secure method.

	Dashboard	Devices	OvrC Home Setup
DEVICE	Q Search Devices	SCAN	ылтыу IP Address V All Devices (10)
20 ⁹	TP-Link Router	Tp-link Technologies	MORE
((1-	Araknis Access	Point Araknis Networks	MORE
٢	OvrC Hub 192.168.1.102	OvrC	MORE
4	WattBox 700	WattBox	MORE
20g	MacBook Pro 192.168.1.105	Apple	MORE
503	iPhone 192.168.1.106	Apple	MORE

OvrC Pro also enables the "OvrC Home Setup" tab which is where integrators can customize and configure an end-user application called "OvrC Home" to provide to their customers. Integrators create 'Commands' to empower their customers to fix common issues through OvrC Home.

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John Smith	Office			9 ~			NOTES
		-					_
Da	ishboard	D	evices)		OvrC Home	e Setup	
OvrC Home	e Commands	Add Cor	nmand	OvrC H Customer: J	ome Users ohn Smith	Add	Jser
SORT RUN	Command	EDIT	DELETE	Access	User	EDIT	DELETE
^1 🛃	Reset DirecTV Last Run: Less than a minute ago	1	0	ENABLED	John Smith john.smith@domain.com	1	0
2	Reset AppleTV Last Run: 2 minutes ago	1	0	ENABLED	Mary Smith mary.smith@domain.com	1	0
÷ 🔊	Reset Internet Last Run: 7 hours ago	1	Ø	DISABLED	Joseph Smith jodawg2006@gmail.com	1	0
	Reset Cam1 Last Run: 15 days ago	1	0	e e e PENDING	Maria Smith sweetgurl2009@gmail.com	C	CANCEL
5 🙇	Reset NVR	1	0	e e e PENDING	Michaela Smith msmith2003@gmail.com	C	CANCEL

The OvrC Home allows the integrator to put a customized, powerful tool in their customer's hands, empowering them to fix common issues with a touch of a button. This minimizes calls and truck rolls for the integrator while providing customers a solution to minimize downtime if they can't get a hold of their integrator.

